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| **{Your Company Logo}** | |  | Infrastructure & Virtualization Monitoring Service |
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| Overview  IT infrastructure is the essential platform for all your business application today.  The **{Service Name}** provides a holistic IT operations Management solution — for todays’ always on, agile and scalable cloud requirements. The **{Service Name}** management service provides the scale, security, automation, and resiliency necessary to simplify the exponentially harder task of monitoring resources and data that are constantly in motion | |  | * **Server resources** - monitor processor usage, memory, bandwidth and hard disk space   **Virtualization resources** - Performance and availability of virtual infrastructure  **Port monitoring** - monitor the ports your applications rely on   * **Website statistics** - monitor web services and commonly used web transactions * **Database monitoring** - maintain MySQL query speeds and identify performance issues * **Content-verification policies** - monitor URL and web content availability, port and name server response.   **Reporting** – 24x7 Client portal with self-service reporting and visualization via any browser friendly device |
| **Monitoring and Management Features**   * Simple, affordable, common user experience platform * Easy-to-deploy * Intuitive **{Service Name}** Portal * Dashboard with status of customer environments * IT assets inventory and assessment * Monitoring, alerting, and reporting   Summary  In this climate, agility in IT operations can be a huge competitive advantage, so choosing the right Cloud service an associated monitoring service  enables your business to adapt quickly to changing business requirement while assuring service levels are within scope | |  | Monitor in Detail **{include appropriate detail}**   * Servers (Windows, Solaris and Linux OS, Citrix Xen, VMware host and virtual servers) * Storage * Applications (Active directory, SAS, SAP, Exchange, SharePoint) * Databases (SQL, MySQL, Oracle) * Connectivity * DNS * Network * Hardware asset management and support * Environmental data of the data center * Storage (EMC, NetApp, EquaLogic) |
|  | **{Your Company Boiler Plate}** | | |