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| **{Your Company Logo}** |  | Infrastructure & Virtualization Monitoring Service |
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| Overview IT infrastructure is the essential platform for all your business application today.The **{Service Name}** provides a holistic IT operations Management solution — for todays’ always on, agile and scalable cloud requirements. The **{Service Name}** management service provides the scale, security, automation, and resiliency necessary to simplify the exponentially harder task of monitoring resources and data that are constantly in motion |  | * **Server resources** - monitor processor usage, memory, bandwidth and hard disk space

**Virtualization resources** - Performance and availability of virtual infrastructure**Port monitoring** - monitor the ports your applications rely on* **Website statistics** - monitor web services and commonly used web transactions
* **Database monitoring** - maintain MySQL query speeds and identify performance issues
* **Content-verification policies** - monitor URL and web content availability, port and name server response.

**Reporting** – 24x7 Client portal with self-service reporting and visualization via any browser friendly device |
| **Monitoring and Management Features*** Simple, affordable, common user experience platform
* Easy-to-deploy
* Intuitive **{Service Name}** Portal
* Dashboard with status of customer environments
* IT assets inventory and assessment
* Monitoring, alerting, and reporting

SummaryIn this climate, agility in IT operations can be a huge competitive advantage, so choosing the right Cloud service an associated monitoring serviceenables your business to adapt quickly to changing business requirement while assuring service levels are within scope |  | Monitor in Detail **{include appropriate detail}*** Servers (Windows, Solaris and Linux OS, Citrix Xen, VMware host and virtual servers)
* Storage
* Applications (Active directory, SAS, SAP, Exchange, SharePoint)
* Databases (SQL, MySQL, Oracle)
* Connectivity
* DNS
* Network
* Hardware asset management and support
* Environmental data of the data center
* Storage (EMC, NetApp, EquaLogic)
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|  | **{Your Company Boiler Plate}** |