ScienceLogic & New Relic: Application Performance Management

Partner Overview: New Relic

New Relic, the leader in application performance management, is changing the way companies build, deliver, and manage software.

New Relic's 100 percent SaaS-based solution provides:

- End-to-end, real-time visibility into applications wherever they run — in browsers, moblie devices, or servers
- Insight into app speed performance — and the tools to make applications faster and better
- Easy-to-understand, intuitive, and actionable data — ensuring a better experience

New Relic is currently monitoring one million apps and collecting nearly a billion metrics a day for more than 35,000 customers.

The ScienceLogic Integration: Holistic and "Smart IT"

The intregration of ScienceLogic comprehensive IT management and monitoring software with New Relic's application performance management solution gives a truly holistic view of app performance.

This innovative partnership provides:

- Closed-loop insights — from infrastructure issues all the way to individual customer experience
- True visibility into application end-to-end response time

KEY INTEGRATION BENEFITS

- Strengthens the New Relic solution with dynamic discovery, service event history, multi-tenant support, and integrated dashboards
- Captures an integrated end-to-end view of the application and infrastructure stack
- Analyzes application performance management data trends with long-term EM7 database retention

![New Relic logo]

We are thrilled to work with New Relic to bring the most comprehensive end-to-end cloud application monitoring solution available, as we focus on the best analytics available to save the most time against issue resolution.

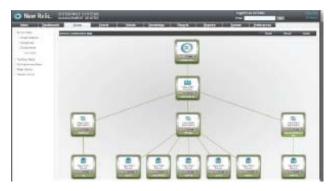*— Dave Link,*
Co-founder & CEO, ScienceLogic

- Insights into how each back-end component is affecting application server response (e.g. storage IOPS, database resource performance, hypervisor load)

As part of New Relic's Connect partner program, the strategic partnership of Sciencelogic and New Relic guarantees companies will know where their applications are sub-performing — whether it's a back-end or front-end issue — and how they can improve.

Supported Features

- Dynamic discovery of New Relic resources
- Customizable alarms on key performance metrics and application load
- Pre-configured dashboards and embedded New Relic charts
- App-to-Device visualization
- Summary (Standard) and granular (Pro) performance data

New Relic RPM dynamic discovery

New Relic multi-tenant performance dashboards