**Leader in IDC MarketScape for AIOps, 2026 | Leader in Forrester AIOps, 2025**

ScienceLogic vs. SOLARWINDS

# Why ScienceLogic Wins Over SolarWinds

## Key Capabilities

ScienceLogic is best suited for environments that require:

- **Service-centric observability & business impact**
- **AI-guided RCA & proactive operations**
- **Cross-domain automation & remediation**
- **Bi-directional ITSM/CMDB workflows**
- **Lower-risk SolarWinds migration**

## Key Business Benefits

| | | |
|---|---|---|
| **93%** MTTR reduction [ScienceLogic Blog] | **$5.8M** Productivity gains [Forrester TEI] | **6 Mo** Payback [Forrester TEI] |
| **157%** ROI [Forrester TEI] | **$3.57M** Net present value [Forrester TEI] | **20.1K** Incident labor hrs [Forrester TEI] |

## WHERE SCIENCELOGIC WINS

**Persistent Operational Context:**

Connect infrastructure, topology, services, ownership, configuration, and business impact in one continuously useful operating model.

**Operationalize Institutional Knowledge:**

Skylar Advisor combines live context with tickets, KBs, runbooks, and past experience to guide faster, more consistent decisions.

**Make Expertise Reusable:**

Studio, PowerPacks, SyncPacks, and Skylar Automation package monitoring, service logic, integrations, and actions into repeatable operational workflows.

**Modernize With Low Migration Risk Tool:**

Migrate key SolarWinds assets using ScienceLogic SolarWinds Migration tool, run platforms in parallel, validate outcomes, and retire SolarWinds in controlled phases.

| BUSINESS CRITERIA | ScienceLogic | SolarWinds | Justification |
|---|---|---|---|
| **TCO & Consolidation Value** | ◔ | ◔ | ScienceLogic differentiates when observability, service context and automation are consolidated within one operating model. |
| **Unified Platform & Operating-Model Cohesion** | ✓ | ◑ | ScienceLogic more tightly unifies observability, service context, AI, and automation; SolarWinds continues to have silos over a broader product portfolio. |
| **Time to Value & Migration Readiness** | ◔ | ◔ | Both can deliver fast value; ScienceLogic provides purpose-built SolarWinds migration tooling to reduce switching effort and risk. |
| **Security, Compliance & Data Control** | ✓ | ◔ | ScienceLogic offers stronger deployment control and regulated-environment proof; SolarWinds provides self-hosted security controls. |
| **Product Vision & AI-Led Operations** | ✓ | ◔ | ScienceLogic connects Advisor, service context, and automation into one operational model; SolarWinds AI strategy capabilities are still maturing. |
| **Service-Centric Operating Model Maturity** | ✓ | ◑ | ScienceLogic makes business services and dependency context central to prioritization, impact analysis and operational action. |
| **Deployment Flexibility & Strategic Fit** | ✓ | ◔ | ScienceLogic is stronger where sovereignty, regulated deployment, customer control, or hybrid operating models are strategic requirements. |

| TECHNICAL CRITERIA | ScienceLogic | SolarWinds | Justification |
|---|---|---|---|
| **Cross-Domain Data & Telemetry** | ✓ | ✓ | Both provide broad telemetry coverage; ScienceLogic differentiates by turning signals into normalized topology and service context. |
| **Discovery, ITSM Enrichment & CMDB Sync** | ✓ | ◔ | ScienceLogic more deeply connects discovery and dependency relationships to service-aware ITSM/CMDB workflows. |
| **Event Management, Topology & Noise Reduction** | ✓ | ◔ | ScienceLogic combines topology and service context with correlation and suppression; SolarWinds is improving around topology-aware alert handling. |
| **AI-Assisted RCA & Proactive Guidance** | ✓ | ◔ | ScienceLogic leads with proactive, knowledge-grounded guidance and service-aware investigations; SolarWinds provides credible AI-assisted RCA. |
| **Automation, Remediation & Orchestration** | ✓ | ◔ | ScienceLogic provides broader cross-system orchestration and remediation; SolarWinds automation remains more product and workflow specific. |
| **Business Service Modeling & Service Context** | ✓ | ◑ | ScienceLogic treats business services and dependency context as first-class input to impact analysis, prioritization, and action. |
| **Resiliency, Scale & Collection Architecture** | ✓ | ◔ | ScienceLogic is well suited for large, distributed, and mission critical service-provider environments; SolarWinds is strengthening HA and engine load balancing. |
| **Deployment Choice & Hybrid Operations** | ✓ | ◑ | ScienceLogic supports SaaS, on-premises, sovereign, and customer-controlled operating model; SolarWinds supports SaaS and Self-Hosted with differing capabilities and code sets. |

## KEY CUSTOMERS

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