

ScienceLogic Skylar™ AI: Trusted Intelligence for Faster IT Operations

Turn operational context into prioritized guidance, explainable insight, and confident action.



Smarter AI Starts with Stronger Operational Context

IT operations does not have a shortage of monitoring tools, dashboards, alerts, or AI features. The harder problem is turning all of that information into a trusted understanding of what is happening, what it affects, and what should happen next.

Skylar AI closes the gap between detection and action. It reasons across real-time observability data, customer-owned knowledge, and approved connected sources to prioritize issues, explain impact, surface supporting evidence, and recommend next steps with less manual investigation.

As part of the ScienceLogic AI Platform, Skylar AI turns rich operational context into intelligence teams can use, helping reduce repetitive work, improve service reliability, and scale expertise across complex hybrid environments.

Instead of forcing operators to stitch together dashboards, tickets, documentation, and expert knowledge, Skylar AI brings intelligence into the flow of work. Skylar Analytics continuously identifies meaningful change and emerging risk, while Skylar Advisor adds service relationships, relevant metrics, and knowledge context to explain what matters, why it matters, and what to do next.

Skylar™ AI



Prioritized, Explainable Guidance

- Proactively surfaces what matters by connecting related events, service impact, and operational context into prioritized advisories.
- Connects symptoms to likely root cause and visualizes event relationships across devices, device groups, dependencies, and impacted business services.
- Recommends the next best action with supporting evidence, confidence, blast radius, reversibility, and reasoning.
- Turns experience into reusable expertise by capturing resolutions in the corpus and helping teams identify and improve knowledge gaps over time.



Always-On Operational Insight

- Continuously detects anomalies across device time-series data and custom metrics, beyond static thresholds.
- Identifies trends and emerging risks through predictive analysis so teams can investigate before impact grows.
- Makes operational data easier to explore by bringing related metrics, patterns, and AI analysis together.
- Turns telemetry into usable insight with built-in visualization and BI, plus access through existing BI tools.

The Value Skylar™ AI Creates

Put AI to work across the operational lifecycle

Skylar AI helps IT teams move from detection to understanding to action with less manual investigation. It brings together real-time operational context, customer-owned knowledge, AI-guided analysis, and predictive insight so teams can quickly understand what is happening, why it matters, and what to do next.

Across active incidents and emerging risks, Skylar AI helps teams prioritize the right work, investigate with better context, communicate service impact, and determine the next best action. The result is a more efficient operating model that improves reliability, scales expertise, and turns operational intelligence into repeatable value.

Value Domains

Operational Efficiency

Reduce the work between alert and action. Skylar AI connects signals with operational context so teams spend less time triaging, searching, and switching between screens to assemble context.

Service Reliability

Prioritize issues based on service impact, connect symptoms to likely causes and dependencies, and guide troubleshooting so teams can focus on the right problems and restore services faster.

Business Intelligence

Translate technical conditions into business-relevant explanations of impact, risk, and performance so operators and leaders can understand not only what happened, but why it matters.

Guided Automation

Recommend next-best actions based on context, impact, and prior incidents, creating a trusted path from guidance into MCP tools and established workflows with configurable approval gates and execution controls.

Scaled Expertise

Combine AI with tickets, documentation, runbooks, history, and operational context so more team members can make informed decisions and fewer issues require expert escalation.

Skylar Advisor: The Catalyst for Know. Trust. Act.

Skylar Advisor helps teams know what matters by prioritizing issues in operational context, trust what to do next by grounding guidance in customer-owned knowledge and supporting evidence, and act with confidence through recommended next steps, governed tools and workflows, and approval controls where needed.

A Smarter Operating Model for Complex IT

Skylar AI turns the operational context already available across your environment into prioritized, explainable intelligence teams can use. The result is less manual investigation, faster understanding of impact, and a more consistent path from issue to action.

