

ScienceLogic Skylar One

Going Beyond IT Operations to IT Innovation

IT management, once viewed as a back-office function, has become a catalyst for growth and innovation. Today's IT leaders are expected to architect and implement new technologies at speed to meet evolving customer demands. Yet delivering always-on, scalable digital experiences across increasingly distributed environments is no small feat.

CIOs now contend with unpredictable costs, escalating resource demands, risks tied to emerging technologies, and tool incompatibilities. At the same time, chronic skills gaps and talent shortages continue to slow progress, making it harder to drive rapid innovation while ensuring seamless user experiences.

As hybrid IT environments expand across cloud, on-premises, edge, and geographically distributed locations, teams need more than visibility alone. They need clear service context, location-aware insight, and a faster way to understand what is happening, what is impacted, and where to focus first.

Skylar One

Skylar One (formerly SL1) helps CIOs meet today's challenges with an all-in-one, flexible observability platform built to accelerate digital business. With Skylar One, organizations can boost IT productivity while delivering resilient, always-on digital experiences for users and customers.

Secure, scalable, and reliable, ScienceLogic's all-in-one observability platform consolidates existing IT management tools - from hybrid-cloud visibility to workflow automation - and places them at the center of the journey to Autonomic IT.

Built on the ScienceLogic AI Platform, Skylar One becomes a force multiplier, transforming telemetry into actionable insights that drive faster innovation, smarter automation, and stronger performance. With the Kyoto release, Skylar One adds stronger geographic service visibility, improved relationship context, and more focused operational workflows so teams can see, understand, and act faster across complex hybrid environments.

With Skylar One you can:

- Modernize and unify your monitoring tools to reduce IT complexity and costs by 50% or more.
- Gain end-to-end service visibility across on-premises, cloud, edge, and distributed environments - even for custom devices.
- Understand the impact of IT operations on business services, users, and locations at a glance.
- Accelerate triage with clearer service context, topology, and relationship visibility.
- Automate incident resolution and routine manual IT processes, reducing MTTR.



Improve IT ROI

- Reduce operating costs and eliminate waste.
- Increase employee productivity and maximize cloud asset efficiency.
- Break down data and team silos to streamline workflows and unlock automation.
- Improve operational efficiency with clearer service context and fewer manual troubleshooting steps.



Improve Customer Satisfaction & Uptime

- Reduce incident resolution time by 75% with automated root-cause analysis.
- Prevent recurring issues from impacting services.
- Detect and resolve potential disruptions before they cause outages.
- Understand the business impact of every incident.
- Identify where issues are happening and which services, users, or locations may be affected.



Future Proof Your Digital Business

- Save millions in productivity by automating manual, repetitive work.
- Enable seamless data flow between systems to support faster, smarter decision-making.
- Support modern distributed environments with stronger visibility across services, infrastructure relationships, and locations.
- Build a stronger foundation for Autonomic IT with scalable observability, automation, and AI-driven insights.



Our Approach

Skylar One's flexible, scalable, and secure observability platform is built for the entire IT ecosystem - from public cloud to on-premises, edge, and distributed locations. It delivers AI/ML-driven insights to improve both business and IT performance and empowers teams to automate manual tasks based on those insights.

By connecting monitoring, service context, topology, and automation, Skylar One helps teams move from reactive troubleshooting to a more confident, service-centric operating model. The result: accelerated digital transformation, higher IT productivity, and seamless, reliable digital experiences for users and customers. That's the promise of Autonomic IT.

Monitoring & Observability — Any Technology, Any Vendor

- Eliminate observability gaps by unifying IT tools, data, and teams across your global, hybrid IT ecosystem.
- Centralize data collection from every source - from on-premises infrastructure, cloud resources, and applications to distributed locations and specialized IT services like satellite uplinks.
- Use geographic service maps to help teams quickly understand service health by location and see where issues are happening across regions, sites, and edges.
- Easy-to-use, low-code toolkits let you create custom observability templates, ensuring every device and service is under management and even the most complex visibility gaps are closed.

Business Service Contextualization

- Shift from device-centric to service-centric operations and observability to understand the true business impact of IT incidents and pinpoint areas at risk.
- Understand how infrastructure, applications, services, locations, and dependencies relate to one another with improved topology and relationship visibility.
- Detect previously unseen anomalies with machine learning and take proactive action before they affect business services.
- Accelerate resolution by automatically correlating performance data, anomalies, changes, and relationships in context - then remediating issues at speed.
- Human-ready AI insights give IT teams clear guidance to quickly identify and resolve root causes.

IT Workflow & Process Automation

- Eliminate gaps in IT asset management with automated discovery and bi-directional CMDB synchronization.
- Automate incident resolution and routine IT processes such as ticketing, notifications, collaboration, service request fulfillment, and configuration item lifecycle management.
- Improve event and investigation workflows so operators can focus on the signals that matter most and reduce time spent sorting through operational noise.
- Streamline network compliance, configuration, and change management while tracking IT service events.
- Synchronize data flows and workflows across your IT ecosystem with pre-built, easily customizable integrations including ITSM, notification, APM, BI/Analytics, DevOps, SecOps, CMDB, orchestration, and security.

Secure & Scalable

- Scale seamlessly to tens of thousands of devices and business services, monitoring your security infrastructure as part of global service management.
- Meet strict security requirements, including inclusion on the U.S. Department of Defense Approved Product List (DoDIN APL).
- Protect sensitive data with SAML-enabled interfaces, role-based access controls, and AES-256/FIPS 140-2 Level 2 encryption, minimizing the risk of accidental data loss or exposure.
- Operate with greater confidence through a modern platform experience designed to support reliable, scalable service management.



100% Hybrid Cloud
Visibility



Reduced trouble-
shooting time from
24 hours to **5 minutes**



Eliminate up to **90%**
Manual Effort



200k+ devices
under management