

# Skylar Advisor

## Operational Intelligence for Teams Under Pressure



IT operations teams do not need another chatbot or dashboard. They need guidance. Skylar Advisor gives teams clear direction in the moments that matter most. It analyzes what is happening across your environment, identifies what requires attention, and surfaces the next best action with the evidence to back it up. The goal is simple. Give every operator the clarity and confidence of your best engineer.

Skylar Advisor is part of the ScienceLogic AI Platform. It uses trusted telemetry, historical context, and explainable AI to help teams resolve issues faster, prevent repeat incidents, and make decisions with assurance. Whether you are supporting modern applications, hybrid cloud, or distributed operations, Skylar Advisor brings operational intelligence directly to where your teams work.

### Why Skylar Advisor Matters Now

Most IT teams are overloaded. More alerts. More complexity. More pressure to move faster with fewer people. Traditional tools have trained teams to sift through dashboards and guess which problem matters most. That model does not work anymore.

Skylar Advisor changes the operating model entirely. It connects the dots across events, logs, configuration, and service context to deliver a clear interpretation of what is happening and what to do next. This cuts through noise, reduces unnecessary escalations, and helps teams respond with speed and accuracy.

The result is a more resilient operation where decisions are grounded in truth, not intuition.

### What Skylar Advisor Does for Your Team

- 1. Drives Operational Efficiency** - Skylar Advisor streamlines the work that slows teams down. It consolidates telemetry, highlights what truly impacts services, and provides recommended steps in minutes instead of hours. Teams spend less time chasing symptoms and more time resolving what matters.
- 2. Guides Automation with Intelligence** - Skylar Advisor does not just point out problems. It recommends targeted automations that accelerate remediation while reducing risk. Every recommendation is grounded in actual data, service context, and historical patterns, making automation safer and more predictable.
- 3. Scales Expertise Across the Organization** - With Skylar Advisor, every operator gains access to the insight and reasoning of your most experienced team members. Recommendations, context, and analysis are delivered in clear, human-friendly language. Shift handoffs become easier, escalations become cleaner, and new hires ramp up faster.

### How Skylar Advisor Works

Skylar Advisor combines telemetry, logs, tickets, knowledge, and configuration data into a unified reasoning model. It evaluates the environment continuously, identifies risks, and produces guidance that operators can trust. Every insight includes supporting evidence so teams can see the reasoning behind each recommendation.

Skylar Advisor is explainable by design. It does not generate mysteries. It provides clarity that teams can validate, audit, and act on. This makes it suitable for high-stakes environments where accuracy and traceability are essential.

## The Result: Faster Resolution with Lower Risk

Organizations using the ScienceLogic AI Platform see improvements in both operational speed and stability. Skylar Advisor reduces noise, shortens diagnosis time, and improves the quality of decisions at every stage of incident response. Instead of reacting to a firehose of alerts, teams work from a prioritized, trustworthy flow of guidance.

Skylar Advisor helps operations achieve measurable improvements in:

- Mean time to resolution
- Escalation accuracy
- Cross-team collaboration
- Operational predictability
- Operator confidence

This is operational intelligence that moves teams forward.

## Why Skylar Advisor Is Different

Skylar Advisor is not a chatbot. It does not wait for prompts. It proactively identifies what needs attention and delivers recommendations before teams ask. It is grounded in real operational data, not generic models, so its guidance is specific, defensible, and tied to your environment.

It is operational AI you can trust, designed for people who carry the weight of uptime every day.

## A More Confident, More Capable Operations Team

Skylar Advisor gives operations the clarity they have been missing. It unifies context, reduces manual effort, strengthens triage, and improves the speed and accuracy of decisions. The outcome is a more resilient, confident, and empowered operations function ready to meet the demands of modern IT.

The screenshot displays the Skylar Advisor dashboard for an investigation titled "High file system usage on /data.local/db due to misaligned InnoDB Size application". The investigation was started on 2026-01-28 12:21:15 by skylar@scelologic.com. The summary section indicates that two devices, SELAB-AWS-DEMO-CU-01 and SELAB-AWS-DEMO-CU-02, have exceeded both major and critical thresholds for file system usage on the /data.local/db partition. The issue spans a 32-minute window from 17:10 to 17:42 on 2026-01-26. The devices are part of the SL1 Primary Database Server group and are likely running ScienceLogic SL1 appliances in an AWS environment. The reference documents suggest that this is a known issue related to database partition fullness and misalignment of dynamic applications. The root cause is likely a combination of high storage usage and incorrect dynamic application alignment. Immediate action is required to free up space and adjust configurations to prevent recurrence.

**Event Relationship Analysis:**

- The two devices, SELAB-AWS-DEMO-CU-01 and SELAB-AWS-DEMO-CU-02, are part of the same device group, including "SL1 Primary Database Server" and "AWS EC2 Instances," indicating they are likely ScienceLogic SL1 appliances running in an AWS environment.
- The first event on SELAB-AWS-DEMO-CU-02 at 17:10:17 shows the file system usage exceeded the major threshold (85.0%) with actual usage at 86.00%. This is followed by a critical threshold event on SELAB-AWS-DEMO-CU-01 at 17:24:26, where usage reached 96.00%. Finally, SELAB-AWS-DEMO-CU-02 also hits the critical threshold at 17:42:21.
- The time span between the first major threshold and the last critical threshold is 32 minutes, suggesting a rapid increase in storage usage. The devices are likely part of a high-availability (HA) or HA+DR setup, as indicated in the reference documents, and may be running in maintenance mode or experiencing misalignment of dynamic applications.
- The devices are likely using AWS EC2 instances with RDS as the backend, which is a known configuration where the "Support: InnoDB Size" dynamic application may misalign, contributing to storage issues.

**Root Cause Analysis:**

The source contributed the specific event

**Facts from Corpus:**

My response was shaped by details found here...

**ENG-Rows-Behind Troubleshooting Guide-011025-195652:**

This material supplied the information that it is safe to remove the system from maintenance mode if it is in HA or HA+DR configuration, which was used in the troubleshooting instructions section of the response.

**[SELF-MONITORING] InnoDB Space\_Critical Threshold:**

I drew on the resolution steps from KB1181 - Database Partition Full, including the recommendation to follow specific steps to clean up the database partition, contact ScienceLogic Support if uncomfortable, and avoid drastically increasing retention thresholds, to inform my response.

**scienceologic\_dynamic\_app\_dev\_12-3-0:**

The source contributed the specific event