ScienceLogic

Optimize IT Ops with Tools Consolidation

Reduce Costs and Improve Staff Productivity with Skylar One

Even the best-run IT environments can grow complex over time. Mergers, new technologies, and leadership changes often create a patchwork of tools and processes. IT observability and management are no exception — with many teams relying on 20 or more tools to keep operations running.

This tool sprawl increases costs, complicates processes, and slows productivity. By consolidating tools with ScienceLogic Skylar One (formerly SL1), IT teams gain a unified platform that simplifies operations, reduces overhead, and frees staff to focus on innovation and business growth.

Simplicity Through an Extensible Platform

For IT leaders, tool proliferation is a familiar story. As new systems and software are introduced, additional tools are often needed because existing ones lack the flexibility to support new offerings. This leads to silos[1] that slow decision making.

At ScienceLogic, we designed Skylar One, as the first end-to-end observability platform built for future-proof flexibility, with:

- Support for on-premises and cloud-based devices and systems
- Customizable integrations that support virtually any IT service or technology in your IT estate
- Broad out-of-the-box and custom workflow integrations to automate IT inventory, delivery, and remediation

Proven across more than 100,000 organizations. Skylar One consolidates dozens of tools into just a handful[2] — reducing cost and complexity while improving the quality of insights IT leaders can act on.

Reduce IT Operations Costs and Tools by up to 80%

Skylar One leverages a modular data collector platform that provides out-of-box support for a wide range vendor systems and software—plus the flexibility to create custom observability for unique on-premises, cloud, and edge technologies. ScienceLogic's catalog already covers more than 500 devices, and with custom observability, Skylar One supports over 1,500 device types.

These capabilities enable IT teams to retire legacy IT monitoring tools and centralize

Reduce IT Operation Costs and Tool Count

Skylar One replaces multiple point products, lowering acquisition and support costs.

Minimize Disruption and Downtime Costs

Skylar One consolidates device data to deliver faster, more accurate root cause analysis.

Agility without Observability Gaps

Automatically discover new devices, applications, and relationships, unifying context across IT ecosystem.

Boost Productivity and Business Agility

By reducing admin tasks, staff can focus on driving IT innovation.

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[1] "Tool's data is not portable and is very difficult getting any meaningful statistics and data to drive decision making " – Head of Global Tooling, Computacenter

[2] "When we started, we had 33 different tools. Now we only have six" – Southwest Airlines, Head of End User Computing and Enterprise Monitoring

observability for both existing and emerging technologies onto a single platform. The result: lower software costs, simpler vendor management, and reduced contract complexity. Tool consolidation is one of the most effective ways organizations can quickly cut operational costs and improve IT efficiency.

Enhance Monitoring by 2x or More

Digital transformation starts with complete visibility into IT operations. Yet many enterprises report they monitor only a fraction of their assets. With Skylar One (formerly SL1), organizations can double (or more) their coverage, closing visibility gaps, accelerating troubleshooting, and shortening repair times.

Minimize Potential Business Disruptions and Downtime by 48%[3] or More

Skylar One combined with Skylar AI use advanced AI/ML capabilities that analyze your IT ecosystem to detect potential performance bottlenecks and service-level issues before they affect business operations. By centralizing system and software data into a unified data lake, Skylar One delivers root cause analysis with up to 95% greater accuracy.

When paired with automated remediation workflows through Skylar Automation (formerly PowerFlow), downtime can be reduced by 48% or more — ensuring faster recovery, smoother operations, and improved customer satisfaction.

Figure 1 – ScienceLogic eliminates visibility gaps, providing a single pane of glass.

Strengthen Reliability and with Consistency and Extensibility

Skylar One ships with hundreds of observability templates, which contain all the policies needed to start observing the most common technologies. This ensures a consistent approach to data collection and minimizes the risk of observability gaps that could result in downtime or data loss. For highly specialized environments (like bespoke satellite uplink tech), ScienceLogic also provides Skylar One Studio (formerly SL1 Studio) a flexible, low-code framework to easily build your own observability templates and deploy them quickly.

Complete Observability for Business Service

A key advantage of tool consolidation is the ability to stand up complete business service stacks faster — with full visibility across your IT ecosystem. Skylar One automatically detects and maps service relationships across all devices or integrates existing service data from third-party systems like ServiceNow ITSM. The result is an easier, more comprehensive view of how IT supports and advances business objectives.

About ScienceLogic

ScienceLogic empowers intelligent automated IT operations, freeing up IT talent, accelerating innovation and transformation, and driving business outcomes. The ScienceLogic Skylar One observability platform monitors customer data across clouds and on-premises, enabling digital service visibility and automation. By applying AI/ML, Skylar One processes trillions of datapoints, transforming data into actionable insight. Trusted by thousands of organizations across the globe, the ScienceLogic AI Platform and Skylar suite of observability, analytics, compliance, and automation solutions meet the rigorous security requirements of the U.S. Department of Defense (DoD), has been proven for scale by the world's largest service providers, and is optimized to meet the needs of large enterprises and government agencies.
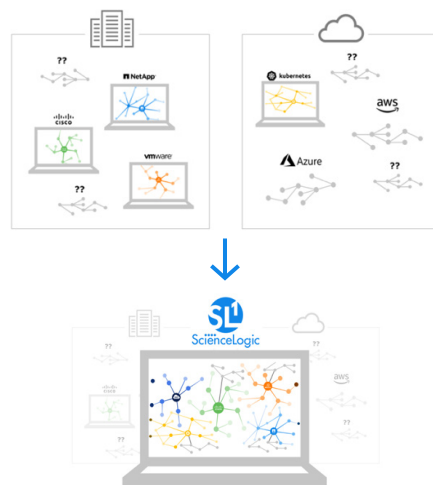
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[3] "48% Reduced cost of downtime" – Prevalence of Legacy Tools Paralyzes Enterprises' Ability to Innovate, Forrester Custom Study