SOLUTION BRIEF

ScienceLogic Skylar™ AI: AI Designed to Manage, Anticipate, and Prevent Incidents – Automatically

Use the Power of AI/ML to Accelerate the Journey to Autonomic IT.

Al to Transform Your Business

Technology fuels business innovation and growth. But without the right management platform, expanding IT estates can derail objectives — frustrating users, straining resources, and complicating operations.

Skylar AI from ScienceLogic is a suite of capabilities that makes complex IT management decisions in microseconds. It reduces time spent troubleshooting and enables the shift from reactive, manual operations to proactive, autonomous management. The result: IT teams are freed to focus on innovation while ensuring continuous service delivery at peak efficiency.

Skylar Al's mission is to create a future where artificial intelligence continuously reasons over telemetry and relevant knowledge to generate precise predictions, contextualized recommendations, and intelligent automations. This empowers IT to manage increasingly complex hybrid estates with greater automation and foresight—driving business agility and delivering exceptional customer experiences.

SkylarTM AI



Automatically provides the user with important insights, predictions and actionable recommendations, allowing users of all levels to easily access institutional best practices for addressing IT issues efficiently.

Analyzes application and environment logs in real-time to quickly identify incident details, showing key log lines, plain language summaries, and recommended actions, saving hours (sometimes days) of manual effort



Provides advanced reporting and custom analytics, allowing teams to leverage existing tools and generate detailed reports. And a no-code visualization builder enables easy observability and quick access to critical and historical data for informed decision-making.

SkylarTM AI Use Cases

Managing today's complex IT environments can be overwhelming — often resulting in delayed resolutions, poor user experiences, and costly resource drains. Skylar Al changes that by predicting anomalies before they escalate and enabling proactive, automated intervention to prevent downtime and sustain peak system performance.

Its ML-driven analytics continuously process application log data in real time, delivering detailed findings and precise, GenAl-powered recommendations. This dramatically accelerates remediation, freeing IT teams to focus on higher-value initiatives that drive innovation and efficiency.

Skylar Al also provides sophisticated, customizable dashboards that present a clear, real-time view of key IT metrics. With these intuitive insights, IT teams can deliver data-driven reports in business-friendly terms — empowering stakeholders to make faster, more informed decisions.

SkylarTM AI Features

• Generates Critical Information and Insights that would Otherwise Remain Hidden

Skylar Al revolutionizes data analysis by anticipating and answering questions users didn't know to ask, proactively revealing unexpected insights based on operational behavior unique to your enterprise and your persona, expanding the scope of discovery beyond the limits of humans.

• Al-Driven Root Cause Analysis for Reduced Cost and Improved Service Delivery

Skylar Al rapidly pinpoints the causes of IT disruptions, slashing troubleshooting time and boosting efficiency. This enables faster problem resolution, less downtime, and smoother business operations.

Real-Time Anomaly Detection to Reduce MTTR

Al-powered algorithms detect unusual patterns in infrastructure performance, flagging potential risks before they escalate. The result: reduced MTTR, fewer disruptions, and continuous business continuity.

• Predictive Alerting for Better Customer Experience

By forecasting resource constraints or system failures, Skylar Al allows teams to take preventive action. This helps avoid costly outages, maintain availability, and deliver seamless customer and employee experiences.

· Customizable Data Visualization and Exploration to Inform Strategic Business Decision

With intuitive, real-time dashboards, IT teams gain full visibility into key metrics. These insights support faster response, smarter resource allocation, and more informed strategic decision-making.