SOLUTION BRIEF

Autonomic IT Drives the Autonomous Business

Elevate IT and Business Performance While Delivering a Resilient Customer Experience

Digital transformation is happening at a rapid pace. Customers demand always-on, always-mobile, instantly accessible experiences even as those experiences rely on ever-more complex technology. These pressures cause businesses to reassess their IT strategies to determine how to deliver increased agility and adapt to new customer demands without increasing operational complexity or downtime.

A New Vision for Business Transformation

Amid constant change and pressure to achieve more with limited resources and staff shortages, IT teams and operational processes work to keep pace with transformation. To keep up and ensure great customer experiences, operations teams need an edge to understand, adopt, and maintain new technology faster, to better connect IT to business outcomes, and to become trusted advisors to the business.

We can see the way forward. One that brings business and operations leaders together to accelerate innovation, drive revenue growth, and ensure superior customer experiences – a path that unlocks the transformative potential of generative Al and automation, delivering cost-optimized, efficient, scalable and next-level experiences and capabilities to the business.

The way forward is autonomic IT.

Along the journey, organizations first embrace **autonomous IT actions** such as discovery, fault detection, and remediation. These discrete, independent processes provide the essential building blocks that pave the way to the integrated, self-managing state of Autonomic IT.

Powered by the ScienceLogic AI Platform

Go beyond current market offerings to the next generation of innovation and automation.

ScienceLogic solutions deliver total IT observability, advanced Al insights, near limitless extensibility, and IT process automation in an integrated platform that helps customers build towards a self-healing, optimized IT ecosystem. This allows operations teams to close visibility gaps, work with uniform data, and quickly identify and resolve issues, enabling enhanced business performance through improved operational efficiencies and faster delivery of new customer services.



Improve MTTR by 60%+

Let your team focus on innovation, not responding to high volumes of alerts and incident tickets.



Simplify IT Complexity and Costs Modernize and unify monitoring tools on one platform.



100% Hybrid Cloud Visibility

Close observability gaps and centralize data collection.



Expedite Trouble Shooting

Accelerate incident resolution by automatically correlating events, finding unseen problems, and fixing them.



Diagnose Root Cause 10x Faster

Apply ML to improve signal clarity and diagnose issues faster.



Significantly Reduce Manual Effort

Automate manual actions based on AI/ML driven insights.

ScienceLogic: Delivering Business Service Context from Hybrid Cloud Infrastructure Monitoring

Autonomic IT enabled by the ScienceLogic AI Platform delivers extraordinary outcomes:

- Optimize Cost and Operational Agility Autonomic IT leverages full stack visibility, automation, and AI to help businesses resolve issues faster, minimize customer disruptions, and deliver innovation to market faster, delivering happier customers and improved EBIDTA.
- Improve Profitability of IT Services Optimizing digital experience drives immediate value. Autonomic IT delivers unparalleled flexibility to reduce operational expenses by automating formerly manual tasks, freeing up resources and capital to build new value-added services and recurring revenue streams.
- Align IT and Business Services Unlock business value, drive strategic initiatives, and break technology silos by simplifying complexity.

 Autonomic IT provides a clear, comprehensive understanding of the health, availability, and risk of each service across the entire technology landscape to ensure heterogenous technologies work perfectly together to deliver human-friendly insights and empower proactive decisions for a competitive edge and a tangible business impact.
- Power IT & Business Acceleration Boost productivity, r minimize strain on staff and empower teams across all skill levels through autonomic IT's Generative AI-guided automated workflows. By leveraging AI assistance, even Level 1 staff can perform like seasoned Level 3 experts, rapidly adapting to market shifts and customer needs without deep coding knowledge, freeing Level 3 staff to focus on higher-value tasks and enabling your business to scale faster and provide greater value at speed.
- Mitigate Risk, Fortify Compliance Streamline your compliance efforts and quickly generate audit-ready reports vs. manual, time-consuming processes to create required reports across disparate data sources. Autonomic IT uses generative AI to quickly identify and understand root causes of incidents and spots potential compliance violations before they happen to help minimize business disruption, downtime, and risk.

Why This Matters

Business Outcome: By automating across silos, enterprises reduce risk, improve compliance, and empower teams. The business gains higher productivity, stronger resilience, and profitability even under resource and staffing constraints. Discover how ScienceLogic helps you drive toward an autonomous business.

See how ScienceLogic helps you build an autonomous business. Take a product tour or request a demo today.

