DATASHEET

# Complete Observability for IT Operations

Top Differentiators for The ScienceLogic Al Platform



## **IT-Forged Observability**

Designed by IT veterans to support real-world IT operations requirements, Skylar One (formerly SL1) built on the ScienceLogic AI Platform provides insights covering apps to networks to cloud to servers to storage, and everything in between.



#### A More Complete Solution

Monitor, analyze, and automate from a single interface. Skylar One reduces TCO with a complete solution that provides Al/ML driven insights and automates a broad range of break/fix, ITSM, DevOps, and security actions, all from a single platform.



#### **Autonomic IT Operations**

Take control of how you use Al and automation. Skylar Automation gives you the power to decide what operations are human-assisted or fully autonomous depending on your organization's comfort level. When fully automated, Skylar Automation frees staff from more than 50% of common IT tasks.



# **Superior Root Cause Accuracy**

ML-driven root cause analysis automatically correlates event data, creates fingerprints, and compares it with learned patterns to extract root cause with 95%+ accuracy and up to 60% faster resolution times.



#### **Self-Tuned to Your IT Estate**

Skylar Ai's unsupervised ML continually adapts and improves analysis of issues by learning from data gathered across your IT estate. As more patterns are learned, scored, and approved, root cause accuracy is tuned to your unique IT stack, not someone else's.



# **Unknown Issue Detection & Analysis**

In addition to analyzing issues from IT services, Skylar Al's ML monitors and scores the significance of anomalous behavior, to address probable issues before they become outages.



#### **Empower and Accelerate Staff**

Skylar AI leverages generative-AI to convert complicated log details into easy-to-understand, actionable insight empowering more staff to act quickly. Double-click detail helps staff learn and understand the interconnected IT estate in less time.



## **Superior Visibility for Accuracy**

With complete observability, the ScienceLogic AI Platform captures data from more of your IT estate. With support for 100s of IT devices, apps, and services out of the box plus advanced discovery and low code custom resource monitoring, Skylar One detects a broader range of issues with higher accuracy.