

# Optimizing IT Ops with Tools Consolidation

## Cut Costs and Improve Staff Productivity with ScienceLogic SL1

Over time, even the most well-run IT environments can become difficult to manage. Continually changing technology, corporate mergers and even shifts in leadership can contribute to a complicated mix of technologies being deployed to support the business. IT monitoring and management tools are not immune to these issues either.

In fact, IT teams often use 20 or more tools to manage operations<sup>1</sup>. This results in higher costs and complexity that can dramatically reduce staff productivity while introducing risk of business disruption. To eliminate these issues and free your staff to focus on new innovations needed to grow the business, you need a new approach. You need ScienceLogic.

### Simplicity Through an Extensible Platform

For IT leaders, tool proliferation is easy to understand. As new systems and software are constantly introduced, new tools are needed because existing tools traditionally aren't flexible enough to support new IT offerings. Tool sprawl also creates monitoring silos<sup>2</sup> making it difficult to drive decision making.

At ScienceLogic we understand these challenges and designed SL1, the first end-to-end AIOps platform, for future-proof flexibility with:

- Support for on-premises and cloud-based devices and systems
- Customizable integrations that support practically any IT service and technology in your IT estate
- Broad out-of-the-box and custom workflow integrations to automate IT inventory, delivery and remediation

Combined, these capabilities are proven across over 100,000 organizations to cut the number of tools IT maintains from dozens to a handful<sup>3</sup>. Thus, reducing cost and complexity while improving the overall quality of insights that AIOps can deliver.

### Reduce IT Operations Costs and Tools by up to 80%

SL1 leverages a modular data collector platform that provides out-of-box support for a broad range vendor systems and software offerings as well as the ability to provide custom monitoring for unique on-premises, cloud, and edge technology. ScienceLogic's catalog of supported devices is continually being expanded with over 500 devices supported to date. When combined with custom monitoring, SL1 is proven to support over 1500 device types.

<sup>1</sup> "A third of companies are using 20 or more tools" – [Prevalence of Legacy Tools Paralyzes Enterprises' Ability to Innovate, Forrester Custom Study](#)

<sup>2</sup> "Tool's data is not portable and is very difficult getting any meaningful statistics and data to drive decision making" – [Head of Global Tooling, Computacenter](#)

<sup>3</sup> "When we started, we had 33 different tools. Now we only have six" – [Southwest Airlines, Head of End User Computing and Enterprise Monitoring](#)



### Reduce IT Operation Costs and Number of Tools

SL1 replaces multiple point product, cutting acquisition and support costs.



### Minimize Business Disruption and Reduce Downtime Costs

SL1 consolidates all device data for more detailed and accurate root cause analysis.



### IT Agility without Observability Gaps

Automatically discover new devices, applications and relationships, aggregating context across IT ecosystem



### Improve Productivity and Business Agility

Less time spent on admin tasks frees staff to focus on driving IT innovation.



These capabilities allow IT teams to decommission legacy IT monitoring tools and centralize monitoring duties for both existing and new technology on to SL1. This not only cuts ongoing software costs, but it also reduces vendor management and contract renewal complexity. Tools consolidation is one of the easiest and fastest ways organizations can cut operational costs and make IT Operations more efficient.

### Enhance Monitoring by 2x or More

Organizations cannot embrace digital transformation efforts if they don't start by getting full visibility into their IT Operations. In fact, many enterprise IT teams report that they are only monitoring a fraction of their IT assets. With SL1, companies can close gaps in monitoring by 2x or more, enabling faster troubleshooting and shorter repair times.

### Minimize Potential Business Disruptions and Downtime by 48%<sup>4</sup> or More

At the heart of SL1 is a set of advanced AI/ML technologies designed to analyze your IT ecosystem for potential performance bottlenecks and service level errors that could impact business operations. To ensure the highest quality insights, SL1 centralized system and software data into a common data lake for analysis. This allows SL1 to provide up to 95% more accurate root cause analysis. When coupled with the SL1 automation workflows for incident remediation downtime reduces by 48% or more, ensuring a faster return to normal operations and happier customers.

### Cut Risk and Administrative Complexity with Consistency and Extensibility

SL1 ships with hundreds of monitoring templates, which contain all the policies needed to start monitoring the most commonly deployed technologies. This ensures a consistent approach to data collection and minimizes the risk of monitoring gaps that could result in downtime or data loss. For highly specialized environments (like bespoke satellite uplink tech), ScienceLogic also provides a flexible, low-code framework to easily build your own monitoring templates and deploy them quickly.

### Complete Observability for Business Service

An often-overlooked benefit to tools consolidation is the ability to deploy complete business service stacks faster – with a complete view of your IT ecosystem and corresponding data. SL1 automatically detects and maps service relationships across all devices in your IT ecosystem or can import existing service relationships from 3rd party systems i.e., ServiceNow (ITSM). This makes business service monitoring easier and allows you to have a comprehensive view of how IT supports business objectives.

## About ScienceLogic

ScienceLogic empowers intelligent automated IT operations, freeing up IT talent, accelerating innovation and transformation, and driving business outcomes. ScienceLogic's AIOps and Observability platform monitors customer data across clouds and on-premises, enabling digital service visibility and automation. By applying AI/ML, ScienceLogic processes trillions of datapoints, transforming data into actionable insight. Trusted by thousands of organizations across the globe, ScienceLogic's technology meets the rigorous security requirements of the U.S. Department of Defense (DoD), has been proven for scale by the world's largest service providers, and is optimized to meet the needs of large enterprises and government agencies.

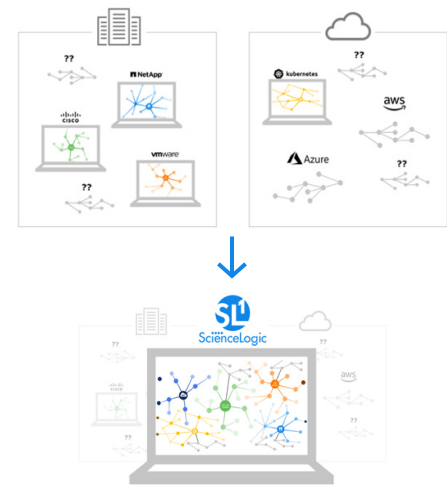


Figure 1 – ScienceLogic eliminates visibility gaps, providing a single pane of glass.

<sup>4</sup>“48% Reduced cost of downtime” – Prevalence of Legacy Tools Paralyzes Enterprises' Ability to Innovate, Forrester Custom Study