

# ScienceLogic SL1

## Going Beyond IT Operations to IT Innovation

IT, once thought of as a back-office operation, has evolved into a key enabler of growth and company innovation. With that change, IT leaders are under pressure to architect and implement new technologies for supporting customers faster than ever. But delivering always-on, scalable experiences is no easy task.

CIOs now face unknown unknowns. Unforeseeable costs, increasing resource requirements, potential risks from new technology, tool incompatibility, and chronic skills gaps are all impediments to supporting rapid innovation while delivering a seamless user experience.

### ScienceLogic SL1 – The Autonomic AIOps Platform

ScienceLogic SL1 helps CIOs solve these challenges by delivering an all-in-one, flexible observability and AIOps platform to accelerate digital business. With SL1, companies can boost IT productivity while delivering the most resilient digital experiences for users and customers.

Secure, scalable and reliable, ScienceLogic's all-in-one AIOps platform is the perfect solution for consolidating your existing IT management tools, from hybrid cloud monitoring to workflow automation, at the center of your journey to Autonomic IT and AIOps.

With ScienceLogic SL1 you can:

- Modernize and unify your monitoring tools to reduce IT complexity and costs by 50% or more.
- Gain end-to-end service visibility across both on-prem and cloud environments – even with custom devices
- Understand IT operations impact on business services at a glance
- Automate root cause analysis and other IT workflows across your IT ecosystem for faster, coordinated and efficient operations

### Our Approach

ScienceLogic's flexible, scalable and secure AIOps platform is purpose-built for monitoring your entire IT ecosystem, whether in public cloud or on-prem, providing actionable, AI-driven insights to improve your business or IT function, and then empowering you to automate manual actions based on those insights. Here's are the highlights on ScienceLogic accelerates digital transformation, boosts IT productivity, and creates reliable digital experiences for users and customers.



#### Improve IT ROI

- Reduce operating costs and wasted resources
- Increase employee productivity and leverage of IT & cloud assets
- Eliminate silos in your data, tools and teams to enhance efficiency and unlock automation potential



#### Improve Customer Satisfaction & Uptime

- Save 75%+ of the time spent solving incidents with automated root-cause analysis and incident management.
- Proactively detect and eliminate common and unknown issues to avoid service outages
- Understand how incidents impact business services



#### Future Proof Your Digital Business

- Save millions in productivity by automating manual, repetitive work.
- Integrate systems and applications to enable seamless data flow and improve decision-making capabilities



### Monitoring & Observability – Any Technology, Any Vendor

- Eliminate observability gaps further by unifying IT tools, data, and teams for your entire global, hybrid IT ecosystem
- Centralize data collection from different sources, from standard on-premises infrastructure, cloud resources, and applications all the way to unique IT services like satellite uplinks.
- Easy-to-use low-code toolkits help you create custom monitoring templates to bring all IT under management and close even the toughest observability gaps.

### Business Service Contextualization

- Shift from device-centric to service-centric operations and observability to know business impact of IT incidents and identify what parts of the business are at risk .
- Find previously unseen problems with machine learning anomaly detection and take action before issues occur.
- Accelerate incident resolution by automatically correlating performance events, anomalies, and changes in a service context and then automatically fix them.
- Automatically identify likely root cause with ML-driven log analysis

### IT Workflow & Process Automation

- Eliminating gaps in IT asset management with automatic discovery and bi-directional CMDB synchronization
- Automate incident resolution and routine IT processes like ticketing, notification, collaboration, service request fulfillment, configuration item lifecycle management, and more
- Synchronize data flows and workflows across your IT ecosystem with pre-built and easily customizable integrations (ITSM, notification, APM, BI/Analytics, DevOps, SecOps, CMDB, orchestration, security, and more

### Secure & Scalable

- Scale to tens of thousands of devices, and business services; monitor your security infrastructure as part of global service management.
- Adhere to strict security requirements including US Department of Defense Approved Product List (DoDIN APL)
- Minimize risk of accidental data destruction or leakage with SAML enable interfaces, role-based access controls, AES-256 and FIPS 140-2 Level 2 encryption.



Achieve **100%** Hybrid Cloud Visibility



Reduce troubleshooting times from hours or days to **< 5 minutes**



Eliminate **>90%** of manual effort



Manage **100,000+** devices with one tool

