

ScienceLogic SL1 Duomo Release

Turbocharge your flight to AIOps with Automated Workflows

Automated Workflows turbo charge your digital transformation journey to business growth. Over the past releases, SL1 built the runway for your transformations with a modern automation framework that leverages data and context from legacy and modern tools to power IT workflow automations. With Duomo, SL1 continues to expand on that framework with more out-of-the-box workflows. Worried about keeping your eye on this increasing list of automations in flight? Duomo provides tools to visualize and keep tabs on all your workflows with the new SL1 PowerFlow Control Tower. Read-on to learn more about how SL1 Duomo can fuel your flight to AIOps.



Move Fast with Automated Workflows

Automated workflows are your boarding pass to destination AIOps. You've set the foundation of AIOps by assimilating and normalizing varied sets of data from across your ecosystem to gain insightful context. Now it's time to put those insights in action with IT workflow automations.

Past SL1 releases provided the framework for automating workflows including:

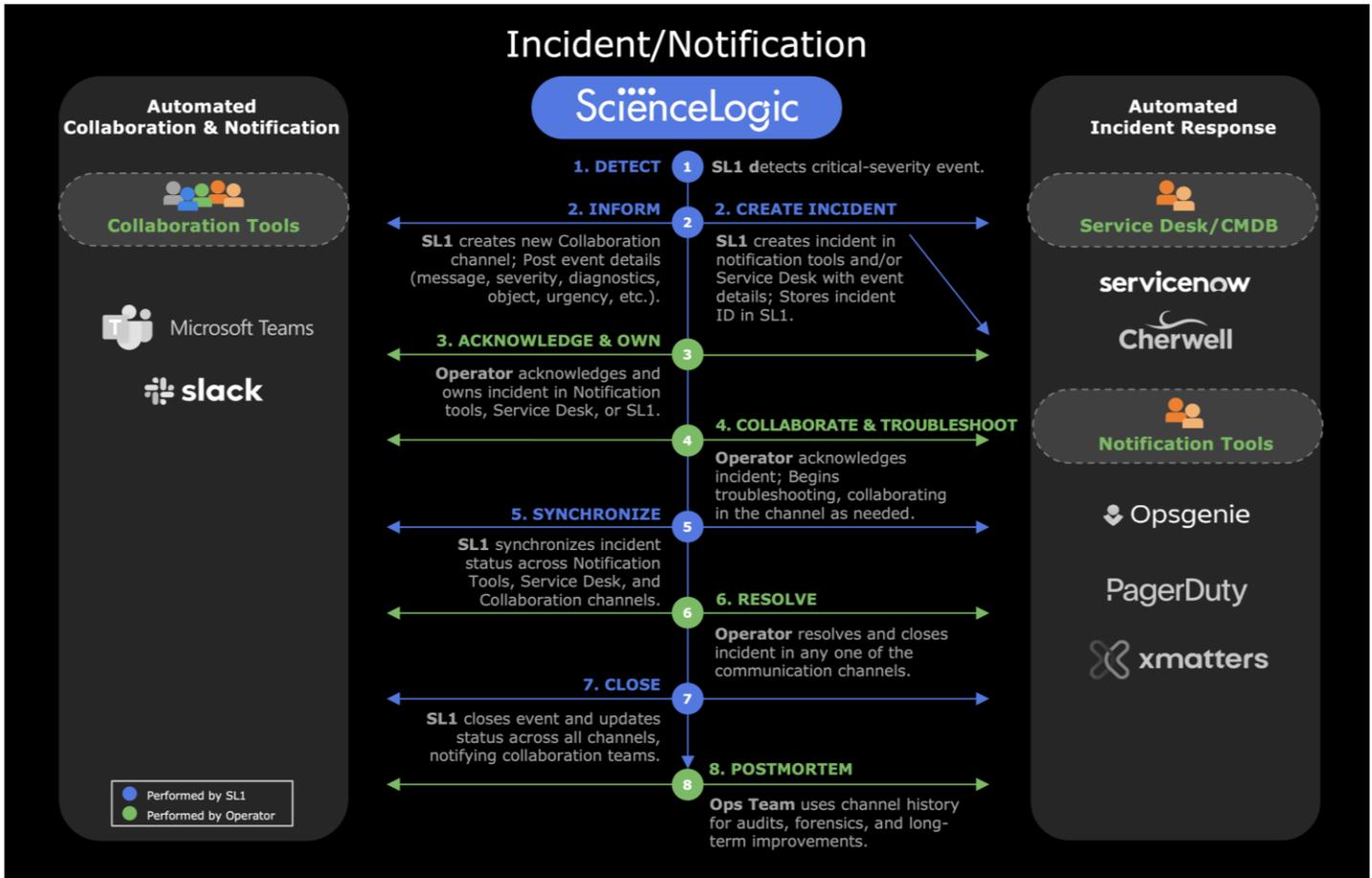
- Out-of-the-box workflows for automated ticketing and CMDB upkeep (Synchronization PowerPacks)
- A low-code workflow authoring and debugging tool (SL1 PowerFlow builder)

SL1 Duomo continues to build on that framework with more out-of-the-box automation workflows that connect ecosystems and drive collaboration between ITOps, DevOps, SecOps, and ITSM. Round out your toolkit for monitoring the status of these workflows with the new SL1 PowerFlow Control Tower. And stay tuned for more third-party integrations for DevOps, SecOps, and CI/CD to come over the next few months!

<p>CMDB</p> <p>servicenow</p> <p>Cherwell</p>	<p>Incident/Notification</p> <p>PagerDuty slack</p> <p>OpsGenie xmatters</p> <p>Microsoft Teams Cherwell</p> <p>servicenow</p>	<p>NetFlow</p> <p>layerX</p> <p>« kentik</p>	<p>Configuration & Change Management</p> <p>restorepoint *</p> <p>servicenow</p>	<p>Troubleshooting & Remediation</p> <p>Cloud</p> <p>Datacenter</p>
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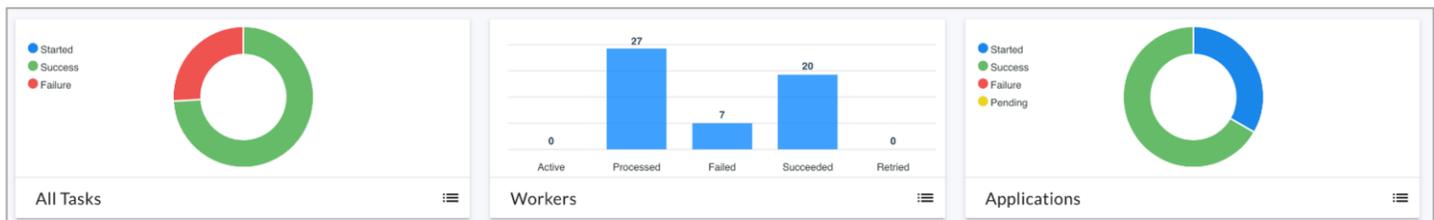
Speed-up Resolution and Drive Collaboration with Automated Notifications

Out-of-the-box workflows for automated incident notifications with service desk tools like OpsGenie, PagerDuty, and xMatters; and collaboration tools like Microsoft Teams and Slack help you focus on incident resolution using the tools of your choice. Automated notification workflows keep all your service desk and collaboration tools in sync and your stakeholders abreast of critical issues and their resolution status. Whether you choose to update incident status in OpsGenie or PagerDuty, or troubleshoot an incident in Slack, SL1 ensures the updates percolates through your entire incident management ecosystem, including other ITSM tools and CMDBs like ServiceNow and Cherwell.



Visualize Automation Workflows in Flight with SL1 PowerFlow Control Tower

As your automation initiatives take-off with new out-of-the-box workflows, we've taken care of giving you the assurance that your automation workflows, and the supporting SL1 services (SL1 PowerFlow) are both good to go. Introducing the SL1 PowerFlow Control Tower – your interactive dashboard to instantly visualize the status of all your automation workflows, down to individual tasks within those workflows. See what's running, completed, failed, or stalled. Get a real-time red-green status of your SL1 PowerFlow components and the workers behind the scenes.



SL1 makes it easy to manage your workflows so you can focus on driving your core business. Tag your 'Favorites' to keep a close eye on your most critical workflows. Use the dashboard to view, run and/or untag your favorites.

Favorite Applications					
	Application Name	Last Run	Successful	Failed	Actions
<input type="checkbox"/>	Trigger Device Maintenance Updates via MID Server	✗	0	0	
<input type="checkbox"/>	Cache ServiceNow CIs and SL1 Device Classes	✓	3	0	
<input type="checkbox"/>	Timed Removal	✓	1	0	
<input type="checkbox"/>	Read SL1 RBA queue and retry PowerFlow Applications	!	0	1	

Add Changes to Accelerate Solving the Root Cause Puzzle

Networkworld.com states that up to 80% of system unavailability is caused by incorrectly applied changes. So naturally, when something breaks, the first question is – “What changed?” SL1 Duomo helps you answer that question. Incorporate changes from ServiceNow into SL1 Behavioral Correlation and understand the impact of changes on business service health. See all the approved changes and dive deeper into the change details within ServiceNow directly from the SL1 user interface.

Futureproof ITSM Workflow Automations with ServiceNow Service Graph Connector

As a long time partner of ServiceNow, ScienceLogic is standardizing our ServiceNow integrations on the new Service Graph technology – ServiceNow’s next generation digital data foundation for all their platforms and products. This standardization starts with the availability of CMDB integration with the Service Graph Connector. Stay tuned for more Service Graph integrations to follow! ScienceLogic will continue to support the existing CMDB integration for the foreseeable future.



Reap the benefits of a DoD-Approved cybersecurity and interoperability AIOps platform

When security meets transparency, customer trust is established. And in light of recent surge in security incidents across the industry, establishing customer trust is paramount to both ScienceLogic and our customers. ScienceLogic was the first infrastructure monitoring vendor to be listed on Department of Defense’s (DoD) preferred list of vendors, or the [DoD Information Network \(DoDIN\) Approved Products List \(APL\)](#) for meeting DoD standards for interoperability and cybersecurity. Most major SL1 releases since 2014 have been validated against these DoD standards immediately following general availability. Duomo will be validated for the core SL1 platform, Agents and Collectors, Global Manager, and PowerFlow. The effort and energy that goes into hardening SL1 benefits all our customers.

And speaking of transparency, the newly launched [ScienceLogic Trust Center](#) provides an overview of our security posture, compliance and related resources. Check-off your security checklist with a quick glance at the 'Secure by Design' and 'Compliance' sections. Or dive deeper by following links to detailed documentation and resources sprinkled throughout the Trust Center. [Check it out!](#)

The screenshot shows the 'DoDIN Approved Products List' page. At the top, there is a navigation bar with links: APLITS, DoDIN APL Process Guide, FAQs/Related Links, APL Test Schedule, and APL Removal List. The main heading is 'DoDIN Approved Products List'. Below the heading, a paragraph explains that the DoDIN APL is a consolidated list of products affecting communication and collaboration across the DoDIN, managed by the Approved Products Certification Office (APCO). Contact information is provided: dlsa.meade.ie.list.approved-products-certification-office@mail.mil.

The main content area features a search interface. On the left, there is a 'DoDIN Approved Products List' section with introductory text and a 'FAQs' button. On the right, there are search filters: 'Device Type' (set to 'All'), 'Vendor' (set to 'ScienceLogic, Inc. (1)'), and a 'Keyword Search' field. A 'Search APL' button is prominently displayed. Below the search area, there are buttons for 'Export DoDIN APL to:' with options for 'Excel' and 'PDF'.

The search results section shows '1 result returned' with search criteria: 'Vendor: ScienceLogic, Inc.'. The result details include:

- ScienceLogic, Inc.**
- Model SL1
- Version 10.2
- Tracking Number (TN) 1634901
- Effective Date 22-Aug-2017
- Expiration Date 22-Aug-2023
- Product Info: Formerly EM7, Certified Device Types: -- Element Management System (EMS).

 Action buttons for the result include 'APL Memo', 'IO Certification', and 'Request CAP'.

Learn more



[Visit Trust Center](#)



[Explore Duomo](#)



[Get Set for Upgrade](#)

About ScienceLogic

The ScienceLogic SL1 platform enables companies to digitally transform themselves by removing the difficulty of managing complex, distributed IT services. Our IT infrastructure monitoring and AIOps platform (SL1) provides modern IT operations with actionable insights to predict and resolve problems faster in a digital, ephemeral world. The SL1 platform sees everything across cloud and distributed architectures, contextualizes data through relationship mapping, and acts on this insight through integration and automation. SL1 solves the challenges and complexities of today and provides the flexibility to face the IT monitoring and management needs of tomorrow. Trusted by thousands of organizations, ScienceLogic's technology was designed for the rigorous security requirements of United States Department of Defense, proven for scale by the world's largest service providers, and optimized for the needs of large enterprises.