

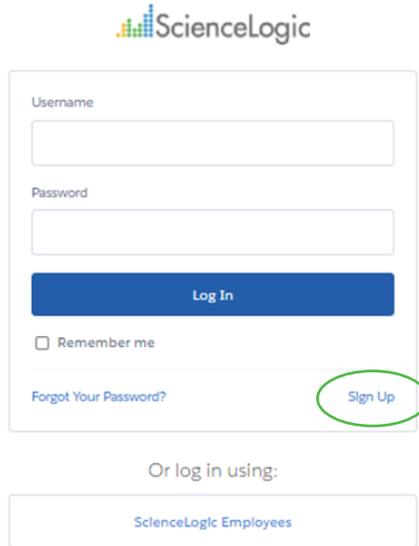


ScienceLogic University Account Self-Registration

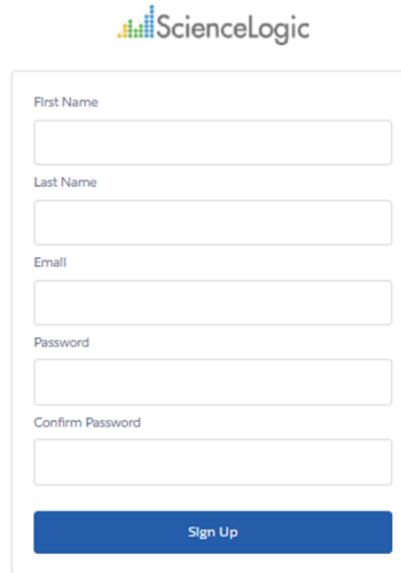
Instructions updated August 2020

Signing up for an account

First, go to support.sciencelogic.com and select Sign Up



The image shows the ScienceLogic login page. At the top is the ScienceLogic logo. Below it are two input fields: "Username" and "Password". A blue "Log In" button is positioned below the password field. Underneath the button is a checkbox labeled "Remember me" and a link "Forgot Your Password?". A "Sign Up" link is located at the bottom right of the form, circled in green. Below the form is the text "Or log in using:" followed by a button labeled "ScienceLogic Employees".



The image shows the ScienceLogic sign-up page. At the top is the ScienceLogic logo. Below it are five input fields: "First Name", "Last Name", "Email", "Password", and "Confirm Password". A blue "Sign Up" button is located at the bottom of the form.

Next, when creating your credentials:

- Use your work issued email
- Password between 8 and 15 characters using a mix of letters and numbers (cannot contain the word "password")

Enter Verification Code



Verify Your Identity

To verify your new account, enter the verification code we sent to <your email address>.

Verification Code

Cancel

Verify

[Resend Code](#)

Enter your Verification Code
Click **Verify**

If you did not receive a Verification code via email, check your spam folder.

The message may have been blocked by your email server. (Please contact your email administrator.)

Error message when logging in after verification



Username

Password

Remember me

[Forgot Your Password?](#) [Sign Up](#)

Log In

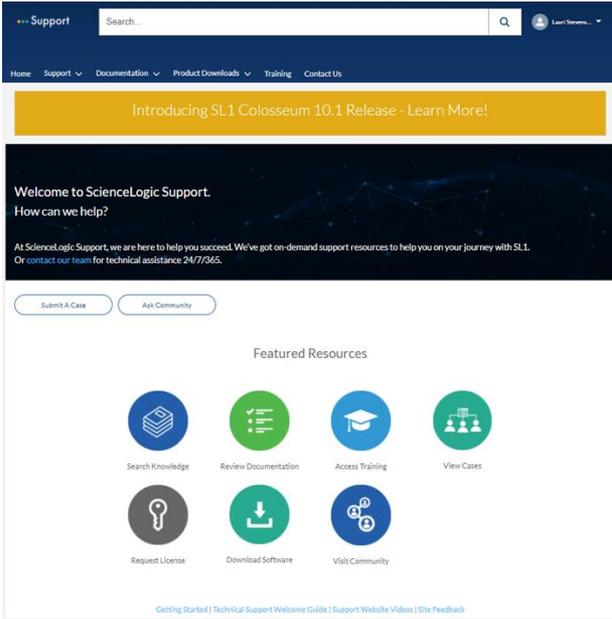
Or log in using:

[ScienceLogic Employees](#)

Click 'Forgot Your Password' on the <https://support.sciencelogic.com> page, if your credentials did not work, and the system will send you a link to reset your password.

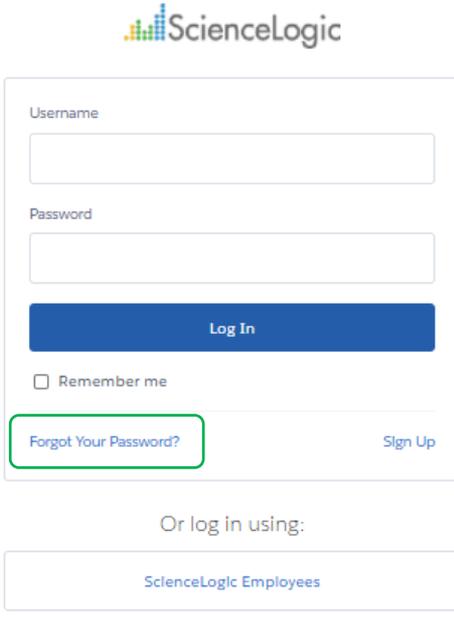
Logging in to Support.ScienceLogic.com

• Successful Login



The screenshot shows the ScienceLogic Support website home page. At the top, there is a navigation bar with a search box and a 'Log Out' button. Below the navigation bar is a yellow banner with the text 'Introducing SL1 Colosseum 10.1 Release - Learn More!'. The main content area features a dark blue background with the text 'Welcome to ScienceLogic Support. How can we help?' and a paragraph about support resources. Below this are two buttons: 'Submit A Case' and 'Ask Community'. The 'Featured Resources' section contains seven icons with labels: 'Search Knowledge', 'Review Documentation', 'Access Training', 'View Cases', 'Request License', 'Download Software', and 'Visit Community'. At the bottom, there is a footer with links: 'Getting Started | Technical Support Welcome Guide | Support Website Videos | Site Feedback'.

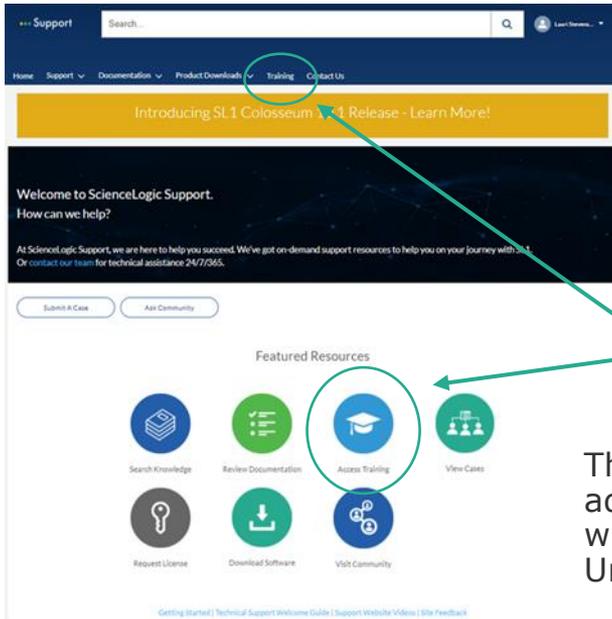
• Resetting your Password



The screenshot shows the ScienceLogic login page. At the top, there is the ScienceLogic logo. Below the logo are two input fields for 'Username' and 'Password'. A blue 'Log In' button is positioned below the password field. There is a checkbox for 'Remember me' and a 'Sign Up' link. A green box highlights the 'Forgot Your Password?' link. Below the login form, there is a section for 'Or log in using:' with a button for 'ScienceLogic Employees'.

Accessing the Training site, ScienceLogic University

- From the Support Site

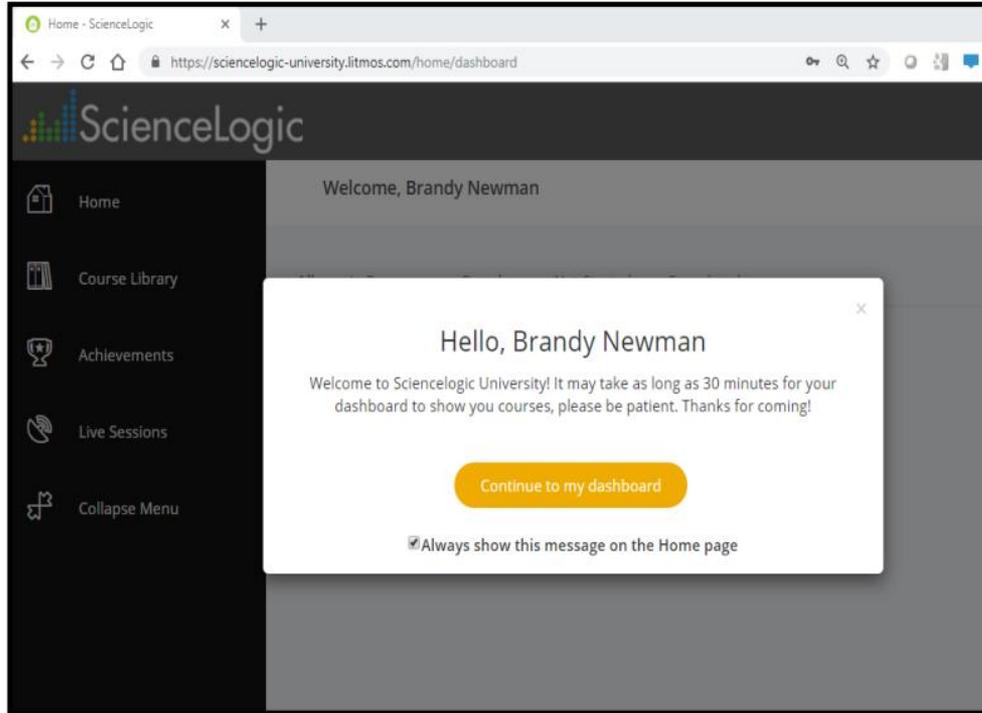


Select Training from either of these two places

These links take you to an additional page describing Training with a Link "Go to ScienceLogic University"

- From your Browser
- Go to <https://sciencelogic-university.litmos.com>
- You will automatically be redirected to support.sciencelogic.com for authentication before being presented with your Learning Dashboard.

Using ScienceLogic University



Once you successfully log into the support community, you will be redirected back to the e-learning platform.

Click **Continue to my dashboard**

Bookmark this page for logging directly into the e-learning system
<https://sciencelogic-university.litmos.com>

The first time you login to ScienceLogic University, it will take up to 30 minutes to see courses assigned to you.

Getting Started with SL1 Training

This course
will be
assigned to
you

- Topics Include:
 - Navigating ScienceLogic University with a short tour
 - Professional Series eLearning
 - Finding and registering for Instructor Led Courses
 - Getting Certified

